

## Telephone Triage of High-Risk Populations (3 CE Hours)

The very young, the very old, and women of childbearing age are high-risk populations and heavy utilizers of telephone triage. This course provides an overview of best practices in telephone management of the unique problems presented by high risk clients.

New Discount Price: 3 CE Hours for \$15

read accompanying article

AUDIENCE RNs and NPs (novice and experienced) seeking formal training in telephone triage from the Call Center, Ambulatory Care, ED, Hospice, Student Health, Home Health and Public Health settings.

METHODOLOGY CE Course with post test.

### BEHAVIORAL OBJECTIVES

Upon successful completion of the course, the participant will be able to:

- Define three common high risk populations
- Describe common symptoms and concerns specific to three high-risk populations
- Describe best practices for assessment of high risk populations
- Simply follow these directions to take this course:

1. Print and read the course you have selected
  
2. Pay for the course using PayPal, and you will receive the post test via email
  
3. Mail or fax the post test and receive your certificate.

New Discount Price: 3 CE Hours for \$15. Additional discount for groups of 15 or more. Please contact Sheila Wheeler directly at [sw@teletriage.com](mailto:sw@teletriage.com)

{moslate}{hsp7}{/hsp7}{/moslate}

## PROVIDER

TeleTriage Systems has been approved by California Board of Registered Nursing, Provider #10680 for 3 contact hours.