

## Risk Management In Telepractice Part I: New Trends, Advances and Risks (3 CE Hours)

Telephone Triage nurses have always been concerned about the legal issues inherent in telepractice. That concern has not changed in the last 15 years. If anything, interest in risk management has heightened in recent years, as new trends appear that augment the risk. In several areas however, significant progress has been made to contain the risk. The most notable developments include telephone triage standards and new policy statements related to telephone triage. This home study can be taken online.

New Discount Price: 3 CE Hours for \$30

read accompanying article

**Audience** RNs and NPs (novice and experienced) interested in learning more about the current legal issues related to telephone triage

**Methodology** Participants will read on line course material, and answer 20 multiple-choice questions that will include some case studies.

**Behavioral**

**Objectives** Upon

successful completion of this home study, the participant will be able to:

- Discuss three major trends that have influenced risk management in telephone triage
  
- Describe professional negligence as it relates to telephone triage
  
- Describe key standards and tools which may help to prevent negligence
  
- Discuss the role of documentation in risk management
  
- Discuss two key policy statements related to telephone triage

- Analyze one case study in telephone triage

- Simply follow these directions to take this course:

1. Print and read the course you have selected
2. Pay for the course using PayPal, and you will receive the post test via email
3. Mail or fax the post test and receive your certificate.

New Discount Price: 3 CE Hours for \$30 Additional discount available for groups of 15 or more. Contact Sheila Wheeler directly at [sw@teletriage.com](mailto:sw@teletriage.com).

{moslate}{hsp4}{/hsp4}{/moslate}

Provider: TeleTriage Systems. Provider has been approved by California Board of Registered Nursing, Provider #10680 for 3 contact hours.