

## Telephone Triage of Vague Chest Pain (3 CE Hours)

The role of the telephone triage nurse is to listen, elicit, interpret, recognize patterns and assign acuity to symptoms presented by patients.

Chest Pain is a symptom that must be carefully assessed.

This home study is based on a real-life event -- an actual transcript of conversations between nurse, patient and physician. It demonstrates major risk management pitfalls that can lead to a mistriage and patient injury or death.

New Discount Price: 3 CE Hours for \$30

read accompanying article

Audience RNs and NPs (novice and experienced) interested in learning more about the current legal issues related to telephone triage of chest pain.

Methodology Participants will read home study course online, and answer 20 multiple-choice questions that will include some case studies.

Behavioral Objectives:

Upon completion, participants will be able to:

- Identify four ways in which delay of care can occur in telephone triage.
- Discuss the role of the employer in risk management
- Describe common cardiac disease risk factors.

- Describe two Rules of Thumb related to chest pain.
  
- Describe two examples of Red Herrings related to chest pain
  
- Define Red flags in telephone triage.

New Discount Price: 3 CE Hours for \$30. Additional discount available for groups of 15 or more. Contact Sheila Wheeler directly at [sw@teletriage.com](mailto:sw@teletriage.com)

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Accreditation PROVIDER TeleTriage Systems.  
Provider has been approved by California Board of Registered Nursing, Provider #10680 for 3 contact hours.